



Configurable Production Control System  
for Special Process Companies

# Special Process Software

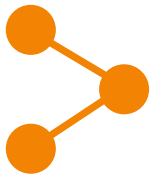
Special process companies are under pressure to continually reduce costs, provide responsive service levels and achieve the highest levels of quality compliance for multiple specifications.

With customers providing limited order book visibility, yet expecting delivery within days, you need a system that can deal with all the niche requirements of special processes and provide flexibility in the volatile and demanding environment.

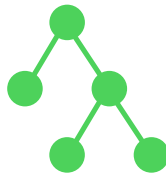
## Configurable Software for Special Process Companies

Tricorn: DNA<sup>SP</sup> is a highly configurable solution designed by a team that have owned and managed several special process companies. We understand the paperwork, capacity planning and customer visibility challenges facing metal finishing businesses.

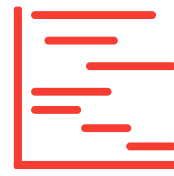
Tricorn: DNA<sup>SP</sup> standardises best practice workflow, paperwork, resource planning and performance measures to improve the competitiveness of special process companies.



Job Grouping



Job Splitting



Capacity Planning



Live WIP Tracking



Complete Traceability



Job Costing



Powder Coating



Plating



Heat Treatments



NDT

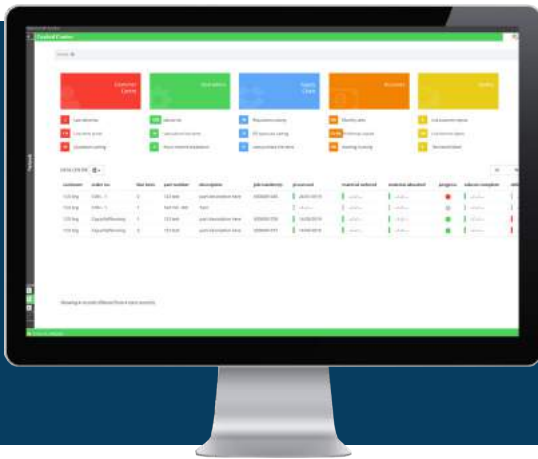
# Features

## Sales Engineering

Streamline paperwork to quickly turn prospects into sales. Easily log, complete and send your quotes, track their conversion rates, and use them as a starting point for entering incoming sales orders. Improve customer communication and confidence.

## Planning

Identify production bottlenecks and improve job visibility to improve the flow of work through the factory. Analyse current capacity availability using SFDC and jobs-in-production data. Provide customers with realistic promise dates and ensure delivery is on time.



## Purchasing Control

Easily produce purchase orders, GIN labels and delivery notes to track what's coming in and going out. Monitor stock shelf-life, and set up alerts when chemicals/paints expire. Set minimum stock levels for reorder, trace batches back to their source and run stock take reports.

## Quality

Control all your internal, customer and supplier rejects within one solution. Provide complete traceability for ISO9001 compliance and customer satisfaction. Manage supplier compliance to ensure your supply chain is up to scratch.

## Finance

Ensure customers are invoiced accurately & promptly to maximise cashflow. Reduce financial risk to your business by stopping jobs commencing or deliveries being despatched for customers who have reached their credit limit.

**"Improved Jobs to Production times by 30%"**

**COLOUR  
ANODISING**

*"The system has provided greater visibility of our processes, and it's easy to share information around the business, so we can make decisions more effectively, and efficiently. As a result, booking in is now 50% faster, jobs to production is 30% quicker, and we've seen a rise in customer satisfaction."*

## Sales Order Processing

Ensure visibility and traceability of your order book from when jobs arrive through your door. Build your library of industry & material specs, parts & routes to streamline entry of sales orders. Improve job visibility to improve customer confidence.

## Production

Part issue & drawing issue control ensure you are always working to the latest customer specifications. Group jobs for ease of processing whilst maintaining full traceability and batch details. Splitting jobs into small batches is simple and straightforward.

## Shop Floor Data Collection

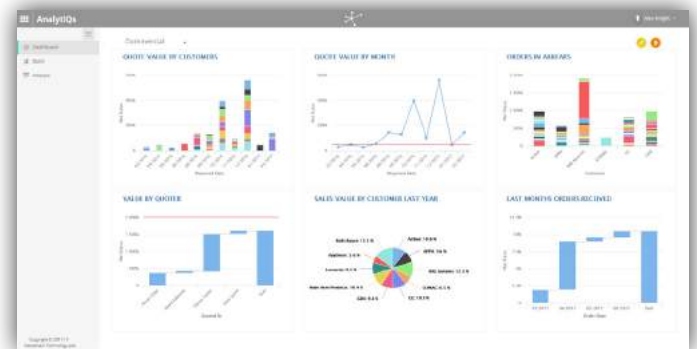
Accurately measure how long a process takes, and how much it costs, providing accurate job costing. Employees can capture rejects, lost time & line breakdowns through the SFDC interface, without having to leave the shopfloor.

## Human Resources

Monitor time & attendance to track hours worked, and identify employees working overtime or coming in late to make employment decisions. Identify the key skills required for each operation and match your employees' skill levels against requirements.

## Reporting

Streamline reporting by scheduling KPIs and key reports to run at designated dates & times. Increase company transparency and collaboration by sharing reports via email with your colleagues and external contacts.



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